



## Warranty of Products

Warranties for furniture and parts are provided by the individual furniture manufacturers. Benjamin Roberts Ltd will provide a written copy of the manufacturer's warranty upon request. Should the need for a warranty claim arise for products purchased from us, Benjamin Roberts Ltd will apply for and receive the warranty replacements at no charge, and will communicate the manufacturer's response to the client.

In general, manufacturer warranties will cover the replacement parts, but not the labor to install those parts. For the period of one year after the date of invoice, Benjamin Roberts Ltd will provide the labor free of charge to replace parts that are covered by manufacturer's warranty for all products that we sell. After this first year, unless the manufacturer's warranty specifically covers the cost of labor, Benjamin Roberts Ltd will apply for and obtain any parts or replacements that are covered by the manufacturer's warranty and will provide a quotation for the labor to deliver and install those parts for the end user's approval.

However, Benjamin Roberts Ltd will provide warranty labor free of charge for the following products that are purchased from Benjamin Roberts Ltd for the length of time indicated:

- Allsteel systems including Stride, Terrace, Concensys, and Reach for life as defined by Allsteel's warranty.
- Allsteel Acuity and #19 chairs for life as defined by Allsteel's warranty.
- All other Allsteel chairs for 10 years from the invoice date.
- Allsteel filing, storage, and drawer pedestals for 10 years from the invoice date.